

BRADFORD ON AVON TOWN COUNCIL



**Bradford on Avon
Town Council**



**LOCAL COUNCIL
AWARD SCHEME
QUALITY GOLD**

You are hereby summoned to a Community & Wellbeing meeting
of Bradford on Avon Town Council
On Tuesday 22nd November 2022
At 7.00pm in St. Margaret's Hall, Bradford on Avon

Ian S Brown
Chief Executive & Town Clerk
17th November 2022

AGENDA

1. 7.00pm QUESTION TIME OPEN TO THE PRESS AND PUBLIC (not to exceed 30 minutes) The public are welcome to ask questions on matters that are on the agenda and other matters at the Chairman's discretion. The question should not be a statement and limited to no more than 2 minutes.
2. Apologies <i>To accept any apologies</i>
3. Minutes To approve the minutes of the last meeting held on the 28 th June 2022.
4. Matters arising (FOR INFORMATION ONLY) <i>(i) Minute no.50: Noticeboards at Poulton and Whitehill are installed and in progress respectively</i>
5. Declarations of interest <i>To receive any Declaration(s) of Interest under The Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012 made under Section 30 (3) of the Localism Act 2011 and under the Code of Conduct adopted by the Town Council</i>
6. Dementia Action Alliance <i>Wendy O'Grady to provide an update</i>
7. Chairman's Report <i>Chairman's and Deputy Major's Report (attached)</i>
8. Grant Applications <i>To approve Grant Panel recommendations</i>
9. Youth Update and Summer holiday sessions <i>(i) Youth update</i> <i>(ii) Report from BoA Youth on the summer holiday scheme</i>
10. Residents' Panel <i>Report on the results of the survey: Events and Timings.</i>
11. Appointment of Town Council sponsored trustee to The Hub <i>Committee to vote on the proposed appointment of Cllr Potter</i>
12. Date of next meeting The next meeting has been arranged for 7 th February 2023.

Chair's Report for the Community and Well- Being Committee meeting on 20th September 2022.

I attended the AGM for the Monday/ Wednesday Club on 27th July. This club, in Trowbridge, has been running for many years and many of the people who attend have been going regularly since it opened. There are four people from Bradford and Avon who are transported there by minibus provided by the club. The Town Council provides a grant to cover the cost of the bus and a donation to the running of the club. They are also supported financially by Trowbridge Council. I was inspired by the commitment of the volunteer staff and the members, and the pride they have for what they do to support people who are disadvantaged and disabled.

On 22nd July Alzheimer's Support, the Co-op and the Dementia Action Alliance held a "CommuniTea" Party in St. Margaret's Hall. The Hall was very kindly donated to us by the TC. This was enjoyed by all who attended and we raised over £300.

The Cinema Club for people with dementia and their carers and for older people began on Wednesday, 14th September.

The Aldhelm 60+ Club now has five new members who started after seeing the notice in the last TC News letter. During the summer we had a trip down the canal and a cream tea on the Barbara McClelland. We are going to see the pantomime on 15th December.

I attended a Churches Together meeting on 8th September where I was made most welcome. I talked about the Warm Spaces project and invited the Churches to our next meeting if they were able to help. The next meeting was very well attended and the banners are now up in the town with leaflets explaining what is available in various shops, the library, the surgery and the Town Council Offices. The first film for the family cinema held on Sunday afternoon was well received and attended. The next one, on 20th November at 2pm in St. Margaret's Hall, is Lightyear. Refreshments are free and the entrance fee is £2 per person or £5 per family. Concessions are available.

I am now a Town Council supported trustee at The Hub and we are to discuss Cllr. Alison Potter joining me later in this meeting.

I attended, in my role as Deputy Mayor, the launching of Tea with a Pony at Widbrook Equestrian Centre. It was also attended by Michele Donelan in her role as our Wiltshire MP. The project will provide disabled children and vulnerable adults the opportunity to benefit emotionally from interacting and, maybe, riding horses within a safe and nurturing environment. I witnessed this first hand and was very impressed.

I attended the South West in Bloom awards ceremony at Hazelbury Mill, near Crewkerne. BoA received a Silver Gilt award. Chris Hogg and I are aiming for a Gold next year, with the support of our great volunteers, councillors and TC staff.

I attended an event at the Hub in my role as Deputy Mayor. The Co-op in the centre of the town had awarded three grants last year and the recipients explained how they had been used. They were Mighty Girls, the Hub and Trowbridge Futures.

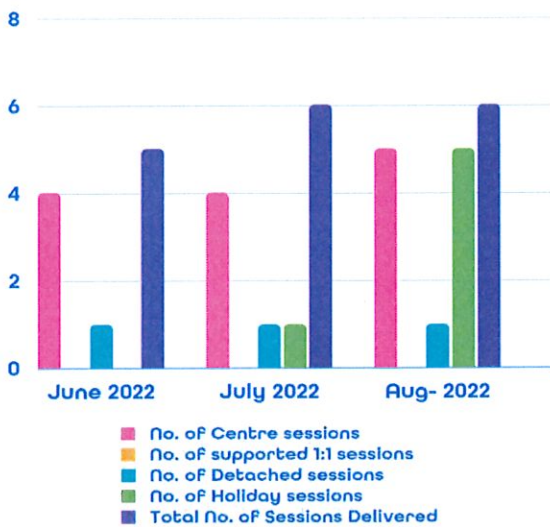
Jennie

Update Report June-August 2022

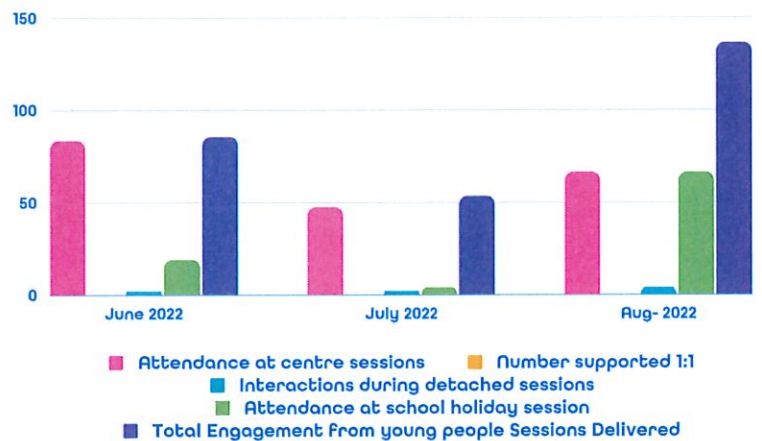
What has been delivered?

During the reporting period BoA Youth has delivered a mix of sessions. The breakdown for session delivery and engagement from young people is shown below.

Sessions Provided by Type per Month



Children' & Young people's Engagement Across Activity Type



During Youth Centre sessions in the young people have engaged in:

- Arts & craft projects
- Fundraising for BOA Skate
- Paddleboarding
- Hosting and Performing in a Talent show
- Baking & Cooking workshops



Supporting community Initiatives and Individual Growth

- We continue to embrace and promote the importance of community living within BOA Youth. As such we have nurtured our sense of relational growth within the BoA Youth community.

The children have been able to make new friends, discover new skills, and develop key motor and social skills while having fun within a safe and monitored environment. Some of the activities the service users have specifically enjoyed include: paddleboarding, our milkshake-making session, our Hawaii-themed party where they were able to try coconut water and passion fruit, and our talent show.



Promoting Collaborative partnerships and Community supports: Boa Youth 'Mini Fair'

-During the summer holidays we were able to collaboratively work with the BOA skatepark group to organise and host a fundraiser to support their goals. Through teamwork, volunteering, and the efforts of the young people, we were able to successfully host a 'mini fair' and raise just over £70. We hope to develop a monthly recycle/ swap stop ran by the youth to provide a space for people to swap and sell pre-loved items and we hope to continue to raise funds for activities and local



charities of the young people's choice.

Previous Key Issues answered:

Combating Food Poverty:

We now run a youth café for our older members and are linking up with Sainsburys to deliver meals and cooking sessions. With the help of our Local Sainsburys champions, who have kindly provided free fruit, veg, and dried goods amongst other things, we have been able to provide free fruit and veg to the children within the session. This has been a huge success with many children trying Blueberries and Celery for the very first time and enjoying it. We hope to continue to provide seasonal fruit and veg snacks while teaching the children about how and when different products are grown.



Utilising our Resources:

We continue to obtain feedback from service users and their careers about how to best utilize our resources. A comment made has been to have BOA youth link up more with the schools and provide more guest speaker events about key topics such as politics, climate change and professional development. It has also been suggested that we organise more shows (i.e. Art gallery, talent show, musical performances) inviting the community to come and see the youth showcase themselves. We are continuously working on building a better connection amongst different generations of our community and will continue to use the feedback to develop our sessions.

Present Key Issues

1. With the economic uncertainty facing many families this winter we are keen to be able to support the youth as much as possible to combat issues such as food poverty. We hope to continue working with Sainsburys and other businesses to support the youth this winter and gather feedback for the council relating to how and what people may be struggling with.

2. We are continuously in talks with young people about how to best utilise our resources and develop a youth service and council. It has become apparent that mental health support is a key necessity for the youth during these uncertain times. We are reminding and utilise our support service to support individuals who require support with their mental health. We hope to be able to liaise with local schools and support services in a better way to be able to deliver 1:1 support and interventions to the wider community through individual/ group activities and workshops such as mindfulness, sports, art, and music as well as therapeutic support.

AOB

We are currently recruiting volunteers and sessional workers to support the youth club as attendee numbers continue to grow. Find out more at: www.communityfostercare.co.uk/join-us

Upcoming events

What's on this Autumn at **BoA** ?

Date	Theme	Activities	Youth Club Sessions
6th Sept	NO SESSION	NO SESSION	
13th Sept	NO SESSION	NO SESSION	Ages 8-12 From 5-6.30pm
20th Sept	Art Attack	BoA Apron Decorating	
27th Sept	Cake Off!	Cupcake Decorating	Ages 13+ From 7-8.30pm
4th Oct	Fashion	Clothes Design Pre-Fashion Show	
11th Oct	Architecture	Cardboard House Designs	
18th Oct	Fashion	BoA Fashion Show!	
25th Oct	Halloween	Pumpkin Carving & Halloween Party	



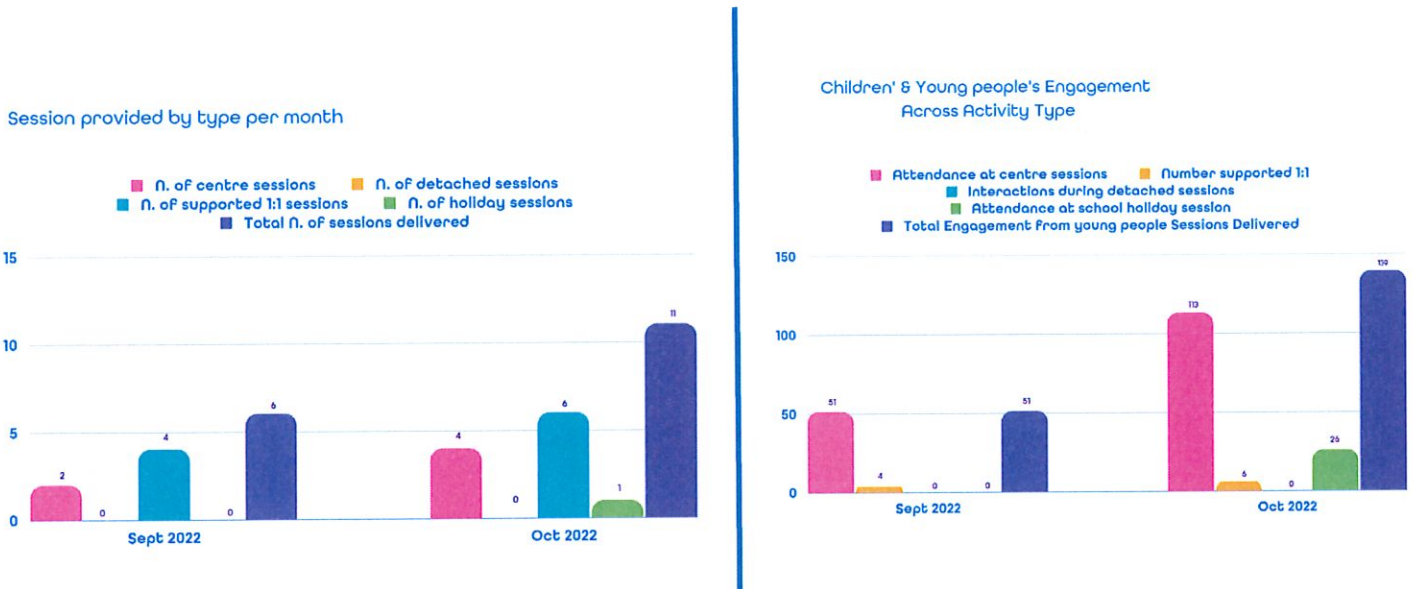
Contact Sarah for more info:
sarahn@communityfamilycare.co.uk

Youth & Community Centre, Frome Road, Bradford on Avon, BA15 1LT

Update Report Sept-Oct 2022

What has been delivered?

During the reporting period, BoA Youth has delivered a variety of sessions requested by the centre members. The breakdown for session delivery and engagement from young people is shown below.



During Youth Centre sessions in the young people have engaged in:

- Architecture-themed Recycled craft projects
- Festive celebrations of Halloween and Guy Fawkes
- Football skills session hosted by Ex England football player
- Baking & Cooking workshops



Supporting Individual Growth and promoting community initiatives

-This term our focus has been on sustainability and working with the children to clear up our centre and recycle any unneeded items. As such we have been able to host a fashion show as well as a cardboard house-building workshop. We continue to embrace and promote the importance of community living within BOA Youth. As such we have nurtured our sense of relational growth within the BoA Youth community, bringing in local young people as face painters, volunteers and tuck shop assistance.

The children have welcomed reducing their sugar intake during the session and have enjoyed eating fruit and vegetables. We have also been able to successfully secure a grant to purchase a **new fridge** for the centre in our bid to reduce waste and improve our healthy and accessible food provision.

We have also celebrated Halloween as a community, insuring that all young people attending got the chance to carve a pumpkin, this was one of the most successful evenings with children coming in dressed up during the half-term for some BoA-style celebrations.



A Space for everyone: Combating communal hardships

-Opening our **Youth café** has allowed us to notice and appreciate the needs of the service users. As previously mentioned in our last report food poverty continues to affect numerous families within the local community, and to combat this we have been able to team up with the local Sainsburys via Neighbourly, to receive collections. Thanks to this the young people have been able to make meals including Carbonara, Spag bowl, Cake, Chicken and rice and salad wraps to eat in and take home. They have also enjoyed making use of the facilities such as the basketball area, the pool table and every so often even the art supplies.



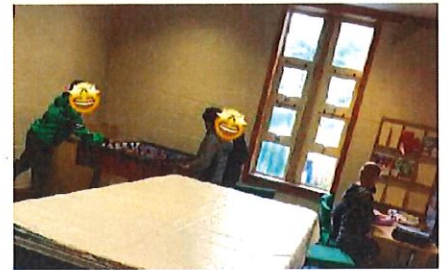
We have noticed numbers increasing with the new offer of Free meals and a **warm space** to gather and chat about family, education, friendships and all other topics that come to mind. During our sessions, we have been able to gather some feedback from the children who have noted that family life, specifically finances are becoming a struggle, as such the subs have decreased but we have gathered some **fundraising** ideas that young people are in talks about for the new year. We have signposted many families to services provided by the council including the **community fridge**, which has been well received.



Previous Key Issues answered:

Combating Food Poverty:

We now run a youth café for our older members and are linking up with Sainsburys to deliver meals and cooking sessions. With the help of our Local Sainsburys champions, who have kindly provided free fruit, veg, and dried goods amongst other things, we have been able to provide free fruit and veg to the children within the session. This has been a huge success with many children trying Blueberries and Celery for the very first time and enjoying it. We hope to continue to provide seasonal fruit and veg snacks while teaching the children about how and when different products are grown.



Revitalising the community space:

We are continuously in talks with young people about how to best utilise our resources and have begun to clear out the centre space, and discussing what we would like to see. Working with other groups using the centre we have been able to recognise and what may need addressing and how best we could support this process. We are keen to continue to develop a clear plan, using the young people's voice to shape a space fit for everyone.



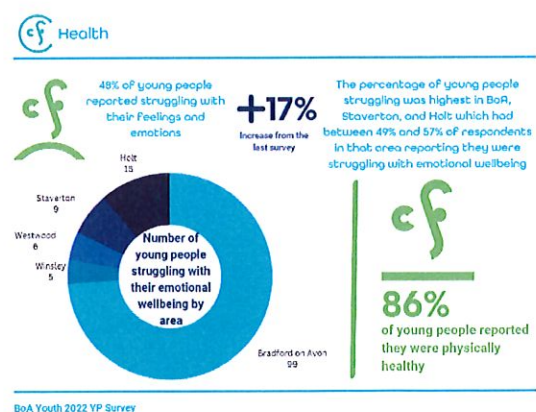
Present Key Issues

1. Mental health struggles
2. Food poverty
3. Utility price rise

The results from our annual survey answered by 340 individuals showed us that the percentage of young people struggling was highest in BoA, Staverton, and Holt which had between 49% and 57% of respondents in that area reporting they were struggling with emotional well-being.

This has a key theme that we have tried to address, we have opened up a quiet space (within the art room) during our sessions where young people can go and take some time out or have private chats and get advice from peers and/or staff members. Additionally, we have made sure to make the space as fun and safe as possible as we are aware for many it has become a safe haven, breaking up some of the strain of everyday life we are all currently facing.

Mental health support is a key necessity for the youth during these uncertain times. As such we continue to collaborate with other local services to support the service users through targeted sessions and signposting to appropriate services and aim to continue to be able to better understand the key areas in which the youth within our service and their families feel they require our support.



AOB

We are currently recruiting volunteers and sessional workers to support the youth club as attendee numbers continue to grow. Find out more at: www.communityfostercare.co.uk/join-us

Upcoming events

this Winter at

BOA youth

Date	Theme	Activities	Session
8th Nov	Football Tricks & Tips	Skills & tricks - hosted by young local volunteer	Activities For Ages 8-12 5-6.30pm
15th Nov	Relationship Building	PJ Party: Camp cones, hot chocolate & stories round the campfire	Ages 13+
22nd Nov	Mindfulness	Yoga with Lucio at St Margaret Hall (MEMBERS ONLY - 4-5PM)	7-8.30pm
29th Nov	Mental Health Awareness	Pizza making, mindful breathing board making & creating affirmation messages	<u>BoA Youth Cafe</u>
6th Dec	Gaming & Gadgets	Gaming & tech	
13th Dec	Xmas Crafts	Autumn scented dough, Xmas cards & decor making	



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community
Family care

Contact Sarah for more info:
sarah@communityfamilycare.co.uk

Youth & Community Centre, Frome Road, Bradford on Avon, BA15 1LT

Update Report July- August 2022

What has been delivered?

With the cost-of-living crisis affecting many local people including the new residents from Ukraine we have been able to organise and deliver 12 additional universal sessions on Tuesday and Wednesday mornings (8.30- 12pm) during the school summer holidays to help families working and needing childcare.

With Bradford on Avon Town Council kindly subsidising and providing the youth centre and St Margaret's Hall for us to host children's activities this summer holidays, we have been able to successfully deliver a range of activities for children aged 5 to 13.



The sessions, covering a range of fun and exciting activities, cost £5 per child, per session. We were also able to provide a 'Walking Bus' service to the children that needed to be transported to their next activities. This seemed to be a huge help to the Ukrainian parents unable to get out of work commitments and allowed us to make better connections with the children.

Overall Attendance

Session	No. Attendees
Tues 16- Outdoor Team Game	10
Wed 17- Bracelet Making	10
Tues 23-Movie & Crepes	13
Wed 24- Plant Pot Design	10
Tue 30- Sports Day	5
Wed 31- Team Board Game	11

Session	No. Attendees
Tues 26- Clay Figures	4
Wed 27- Skrinkies & Bats	9
Tues 2- Clay Panting	11
Wed 3- Joe Wicks	7
Tue 9- Milkshake Making	12
Wed 10- Outdoor Insect Hunt	11

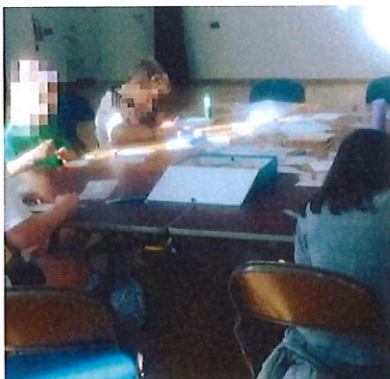
Outcomes

Providing Support, Forming Connections & Building community

-During sessions we were able to provide a breakfast club service which was a success with all the children and insured they were able to at least eat one of their 5 a day.

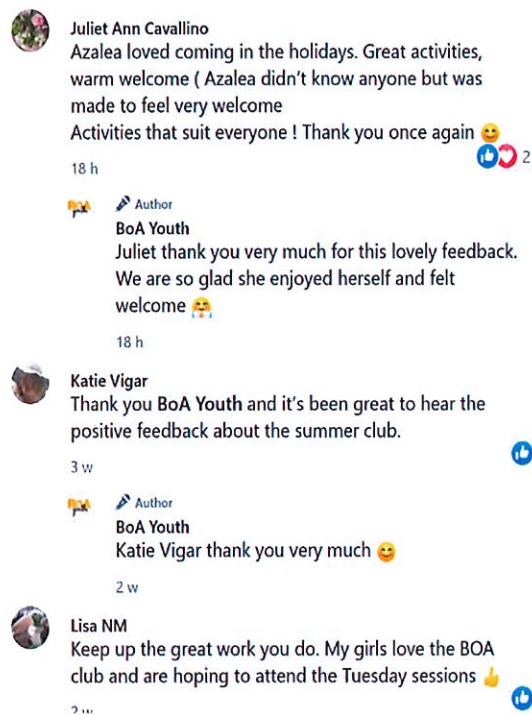
-The building of connection y has been encouraged by a focus on “teamwork”—through gaming and sharing within sessions, service users were able to interact with new people and discover new ways of socialising. The language barrier was not an issue and the Ukrainian children were able to develop their English skills further by socialising with the staff and other children. And we were able to discover and dance to some fantastic Ukrainian music!

-The past term has held a sense of relational growth within the BoA Youth community—between young people, the team and young people, and networking/ linking with other services.



Feedback

- The Morning Youth Service had an overall attendance of over 100 over the summer event held by BoA Youth and The Town Council, with many new faces hoping to continue attending the centre.
- We have been able to provide a service for children aged 5 to 13 which has been a huge help to caregivers, specifically those of children aged 5-7 who commented on how hard it was to find childcare and clubs for children their age.



- The service was a huge success, and plans have been made by BoA Youth and The Town Council to collaborate again for more events and provisions like this in the future.



Tuesday, 22 November 2022

Bradford on Avon Town Council Residents' Panel

Report on survey three: Events

The purpose of the Residents' Panel is to help the Town Council hear views from across the community. The panel is formed of 100 residents selected to complete surveys a few times a year on Town Council activities, policies and services.

Panellists were sent (either via email or post) the Residents' Panel survey for Friday, 7 October. Panellists were given until Friday, 22 October to complete the survey. Of the 100 panellists, 86 panellists responded to the survey — this represents a 24.6 per cent rise from the initial survey.

This report will detail the questions (in bold and italicised) and the responses either specific or groups given by the panellists. Where individual answers are highlighted, they appear as they were written by panellists. Some questions allowed for panellists to select multiple options. In others, panellists were given open text options where multiple answers could be given within a single text answer.

Section One: Warm Spaces and the Winter Energy Crisis

Do you feel that you have enough information to be able to cope with the winter energy crisis?

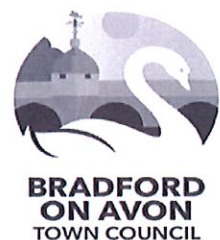
Panellists were given "yes" and "no" options for this question.

- Yes — 70
- No — 16

What Kind of Information would be useful to you to enable you to cope with the winter energy crisis?

Panellists were given a free text option for this question.

- None — 20
- Ways to save energy tips — 10



Matthew McLaughlin | Communications Officer

Tuesday, 22 November 2022

- Help for disadvantaged — 8
- Prior notice/ information around power cuts — 5
- Awareness/ understanding/ conserve domestic energy usage — 5
- Not Sure — 4
- Info on local companies who can help with alternative energy schemes — 4
- Town Council to supply info on grants/funding for home improvements — 3
- Don't know what help is available — 2
- Not sure what help is available — 2
- Blame/ remove the government — 2
- Not the Town Council's concern — 2
- Irrelevant - I don't pay the bills — 1
- Could Town Council relax listed building consent rules — 1
- Provide warm space — 1
- Advance notice of severe weather — 1

Standout Comments

"In the short term, looking at just this winter and not the longer term possibility of continuing high energy costs, a major concern is the potential for power cuts and gas rationing. If this were to last for more than a few hours at a time then information of alternatives which are practical for residents would be helpful. We don't all have log burners or open fires and other options are limited."

"Energy crisis' is a term invented by the media and political opposition. National/International financial issues are not the responsibility of regional councils."

If Bradford on Avon Town Council were to offer St Margaret's Hall and the Youth & Community Centre to provide a warm space during the winter energy crisis what would encourage you to use them?

Panellists were given multiple options to select, as well as a free text space for individual suggestions.

- Film afternoons — 45
- Cake and coffee/ tea — 40
- Work spaces — 32
- Talks — 32



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Matthew McLaughlin | Communications Officer

Tuesday, 22 November 2022

- Family friendly events — 32
- Lunches — 17
- Would not use — 7
- Board/ card games — 3
- Live music — 3
- Youth events — 2
- Social space — 2
- Food hub/ repairs — 1
- Evening films — 1

What might make it difficult for you to attend the events referenced in the previous question?

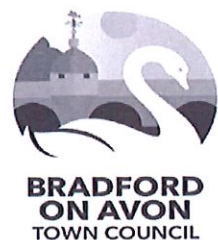
Panellists were given a free text option for this question.

- Work — 24
- Other commitments, kids, hobbies, pets — 13
- Time of day — 11
- Nothing — 10
- Travel issues — 5
- Financial concerns — 5
- N/A — 3
- Fear of spread of infection, flu, covid — 3
- Confusion over service offered (working space/Wi-Fi provision, entertainments) — 3
- Disability concerns — 2
- Weather concerns — 2

Would you be willing to pay a small fee to go towards the running of these events?

Panellists were given “yes” and “no” options for this question.

- Yes — 71
- No — 15



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Are you aware of any events in Bradford on Avon organised by the Town Council?

Panellists were given “yes” and “no” options for this question.

- Yes — 42
- No — 44

If yes to the previous question; please specify which events.

Panellists were given a free text option for this question.

- Fireworks 2022 — 15
- Great Big Green week — 10
- Christmas Lights Switch On — 9
- Market — 8
- Town Council business related events — 5
- Wednesday Matinee films — 5
- Walking Festival — 4
- Craft fair — 4
- Duck Race — 4
- Hear about it afterwards — 3
- Tea dance — 3
- Want newsletter/ posters to cover what’s on — 3
- See advertising — 2
- Concerts St Margaret’s Hall — 2
- Jubilee events — 2
- Pancake race — 2
- Antiques fair — 1
- Food event — 2
- Exercise classes — 1
- Holiday club for children — 1
- Lock up open days — 1



Matthew McLaughlin | Communications Officer

Tuesday, 22 November 2022

- Green wall — 1
- May day event — 1
- Can't remember — 1

Standout Comments

"Tribute bands, theatrical performances. Various heating/travel/Green week events in conjunction with Climate Friendly BoA, matinee films, jubilee history exhibition."

"NO because I do not use Facebook nor do I get emails from the TC to advertise events. I usually find out about the events when it has been and gone or if I happen to go into town. Events could be advertised along any of the roads or lanes leading into town. TC newsletter doesn't advertise most things that are on. TC meetings should be listed too. Website doesn't mention all events in St Margaret's Hall."

"I often find out about events after they have happened. I found it impossible to find out if St Mary's Church were going to have mid morning services."

Have you ever attended an event in St Margaret's Hall?

Panellists were given "yes" and "no" options for this question.

- Yes — 71
- No — 15

If yes to the previous question; please tell us which event(s) you attended. If you have booked the venue for a party or event, please add the details below.

Panellists were given a free text option for this question.

- Craft fairs — 22
- Drama/music performances — 19
- Talks/info events — 17
- Health related events (flu jab etc.) — 11
- Films — 10
- Town Council meetings and business — 10
- Flower & Produce Show — 8
- Private parties — 8
- Exercise/dance classes — 6
- Awards ceremonies — 4



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- Comedy evening — 3
- Charity fairs — 3
- Community Church — 3
- Tea Dance — 2
- Children's holiday club — 1
- Meet MP — 1
- Christmas market — 1

Have you ever attended an event at the Youth & Community Centre?

Panellists were given "yes" and "no" options for this question.

- Yes — 29
- No — 57

If yes to the previous question; please tell us which event(s) you attended. If you have booked the venue for a party or event, please add the details below.

Panellists were given a free text option for this question.

Exercise classes — 8

Children's birthday parties — 7

Youth/young people groups — 5

Medical/NCT — 5

Town Council public meetings — 4

Toddler groups — 3

Women's Institute — 2

Holiday club — 2

Polling station — 2

U3A groups — 1

Dog training — 1

Music events — 2

Twinning event — 1



Matthew McLaughlin | Communications Officer

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West Wilts radio — 1

NA — 1

How do you find out about events organised by Bradford on Avon Town Council?

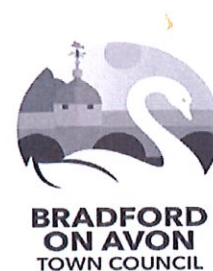
Panellists were given multiple options to select.

- Posters/ banners — 53
- Social media — 47
- Word of mouth — 41
- Bradford on Avon Town Council newsletter — 38
- Bradford on Avon Town Council website — 30
- Having previously attended — 5

What other events/ types of events do you attend in Bradford on Avon?

Panellists were given a free text option for this question.

- Live music/ Wiltshire Music Centre — 27
- Lions fayre — 12
- Christmas Lights Switch On — 11
- Exercise — 8
- Church — 8
- Markets — 8
- Food Fair — 7
- None — 7
- Fun social family events — 6
- Duck Race — 5
- Exhibitions/Art — 4
- Coffee mornings — 4
- Fireworks — 4
- Climate friendly events — 4
- Jumble/bric-a-brac sales — 4



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- Jubilee events — 4
- Play groups/Toddler groups — 3
- Drama/Theatre — 3
- Lunch/friendship club over 60s — 3
- Not sure — 2
- Remembrance Sunday — 2
- Volunteering — 2
- Events at Moulton Hall — 2
- Green Man Festival — 2
- Beer festival — 2
- Quizzes — 2
- Gardening group — 2
- Spiritual groups — 2
- U3A — 2
- Proclamation — 1
- Secret Gardens — 1
- Wine Society — 1
- Rowing Club — 1
- Repair Café — 1
- Film Society — 1
- Preservation Trust — 1
- Pancake Race — 1
- Wassailing — 1

Are there any types of events you would like to see Bradford on Avon Town Council organise and/ or promote?

Panellists were given a free text option for this question.

- No/ plenty going on/ can't think of anything else — 20
- Family events/ theatre — 11



Matthew McLaughlin | Communications Officer

Tuesday, 22 November 2022

- Comedy/ bands/ live music/ drama/ arts festivals — 11
- Talks/ demos — 7
- Sports activities including Petanque — 3
- Classes language/ bridge and similar — 3
- Councillor surgeries — 3
- Charity events (skate park) — 3
- Conservation/Wildlife events — 3
- Close mason's lane for a market — 2
- Car free day across town — 2
- Council should focus on meeting its obligations better — 2
- Film nights — 2
- Community volunteering for town upkeep — 2
- Community Farm/kitchen/repair shop — 2
- Not sure — 2
- Literary festival — 1
- Singles night — 1
- Old fashioned fete — 1
- Events for disabled residents — 1
- Vaccination facilities — 1
- Food/beer/whole town markets — 1
- One way system through town — 1
- Exhibition of traffic plans — 1
- Work with local businesses to create apprenticeships/recruitment seminars — 1

Standout Comments

"I think the council should focus on doing a small number of events really well rather than trying to do too many events."

"No-plenty going on."

"More regular surgeries with Councillors."



Tuesday, 22 November 2022

What types of facilities would you like to see in St Margaret's Hall to improve it as a venue?

Panellists were given a free text option for this question.

- Not sure — 19
- Fine as it is — 17
- Costs reduced for community/ charity groups — 7
- Workspace — 5
- Bar — 4
- Café — 3
- Nicer décor/ lighting — 3
- PA system upgrade — 3
- Better porch — 2
- Better/ comfier seating — 2
- More available for private parties/ kids parties — 2
- Better kitchen/wheelchair friendly hatch — 2
- Projector/screen — 2
- Better toilets — 1
- Gym equipment — 1
- Staging — 1
- Opportunity for schools to come together — 1
- More natural light — 1
- Better soundproofing — 1

Have you ever recommended St Margaret's Hall as a venue for parties/ personal events/ work functions etc?

Panellists were given "yes" and "no" options for this question.

- Yes — 13
- No — 73



Matthew McLaughlin | Communications Officers

Tuesday, 22 November 2022

If yes to the previous question; please describe the event.

Panellists were given a free text option for this question.

- Birthday parties — 4
- Wedding reception — 2
- N/A — 2
- Exercise class — 1
- Dance classes — 1
- Meeting — 1
- Church event — 1
- Quiz — 1

Do you believe that Bradford on Avon Town Council events are accessible for those with disabilities?

Panellists were given “yes” and “no” options for this question.

- Yes — 77
- No — 8

Do you believe that Bradford on Avon Town Council events are accessible for older people?

Panellists were given “yes” and “no” options for this question.

- Yes — 77
- No — 9

How could Bradford on Avon Town Council or other organisers improve accessibility?

Panellists were given a free text option for this question.

- Not sure - 15
- Town bus/shuttle in use to help – 5
- Publicise events more suitably for the disabled social media/online/physically – 4
- Transport to help – 3
- Disabled/better parking options – 3



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- Use of hearing loop – 3
- New town bridge – 3
- Disabled toilets - 2
- Neurodiversity considerations – 2
- Decent handrails/ ramps/ smoother surfaces throughout town - 2
- Fine as it is – 2
- Timing an issue – 1
- Improve appeal for ethnic minorities - 1
- More offline information — 1
- N/A - 1

Standout Comments

“I have noticed that the advertising for events from the Town Council is sporadic. Some events are advertised properly, using different media and then others will only appear one online. For events to be accessible for all, all sectors of the Town’s population need to know about them. This means events need to be advertised on posters, leaflets, online, on websites and on social media. For example, my 75 yr Mother had no knowledge of a recent event and when she asked me where I had heard about it, I realized it was on Facebook Group page.”

Conclusions

As noted in the preamble since the launch of the Residents’ Panel there has been a 24.6 per cent rise in response rate from panellists. Answers reinforced the Town Council’s decision to run family-friendly films as part of its Warm Spaces project, as well as those willing to pay a small fee towards the running of the events (Sunday Film Club). The responses also reaffirmed the value of the long-standing Tea Dance events.

Panellists indicated that posters/ banners, social media, word of mouth and the newsletter were the most effective ways of promoting events in the town. Equally, panellists showed support for more live music in Bradford on Avon. Currently, the Town Council and community volunteers are organising a music festival to take place in summer 2023.

Other portions of the results will be fed back to the Events & Tourism Officer and the Facilities Manager.



**BRADFORD
ON AVON**
TOWN COUNCIL